LEPL REVENUE SERVICE
OF GEORGIA

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14 November 2024

N 21-13/84474

Subject: Georgia's Accession to the CTC and SAD Conventions and deployment of NCTS Phase 5

Distinguished colleagues, esteemed representatives of the transport sector,

Revenue Service, the Ministry of Finance of Georgia (Customs, Tax and SPS Border Control Agency), is pleased to announce Georgia's upcoming formal accession to the Convention on the Simplification of Formalities in the Trade of Goods and the Convention on a Common Transit Procedure, while we will deploy the New Computerized Transit System (NCTS) Phase 5.

These changes are set to take effect on February 1, 2025, and represent a significant advancement in streamlining transit operations in collaboration with our strategic international partners, including the European Union, Iceland, North Macedonia, Norway, Serbia, Switzerland, Türkiye, Ukraine, and the United Kingdom.

Ahead of this transition, we kindly request that to communicate the following requirements to all stakeholders in your jurisdiction:

1. Guarantee and Transit Declaration Requirement: In accordance with the conventions, all goods entering or passing through Georgia en route to the European Union and other listed nations must be accompanied by a valid guarantee and transit declaration. These documents must be submitted in advance of reaching Georgian borders. This measure applies to goods destined for, transited through, originating from, or coming from the European Union and the aforementioned countries via Georgia.

2. Assistance and Guidance: Detailed procedures and information on companies providing guarantee-related services will be available on our website www.rs.ge starting December 15, 2024.

A dedicated helpdesk will be available beginning January 1, 2025, to provide support and answer any queries regarding the transition. The contact details are as follows:

regarding the transition. The contact details are as f

- Level 1 Support:
  - Working Hours: Monday to Friday, 09:00 – 18:00
  - Email: info@rs.ge
  - Phone: +995 (32) 2 299 299
  - RS Chat on website www.rs.ge
  - RS Chat Available: Monday to Friday, 09:00 – 18:00
  - RS Bot Available: 24/7

- Level 2 Support:
  - Working Hours: 24/7, Seven days a week

- Email: ncts.hd@rs.ge
- Phone: +995 (32) 2 299 299 (calls forwarded from Level 1)
- Additional Phone Numbers: +995 (32) 226 11 12, +995 (32) 226 14 46 (working languages: Georgian, English)

We are committed to ensuring a smooth transition to the new system and appreciate your cooperation in this process. It is crucial to distribute this information among all relevant stakeholders to ensure everyone is informed and prepared.

We look forward to working together towards a simplified and efficient goods transit system. For further inquiries, please reach out to our team through the helpdesk or use the contact information provided above.

We extend our highest consideration and respect.

Sincerely,

Levan KAKAVA
Director General

